



### **PUPIL CONCERNS AND PROBLEMS (YEARS 7 TO 13)**

In this community your happiness is important to all of us. It is very important that you know somebody cares. In addition to your parents or guardian, there are always people at the College to help you with a problem. You could speak to:

- A friend
- A mentor
- A School Prefect
- Any member of staff
- Your Form Tutor
- Your House Master
- Your Year Head
- Your Head of School
- The Deputy Master Pastoral
- The School Counsellor
- A member of staff in the Medical Centre
- The Chaplain
- One of the Independent Listeners (see below)

If you are a boarder you could also tell your House Captain, Housekeeper/Matron, House Tutor or Boarding Housemaster.

If you are concerned about another pupil who seems unhappy for any reason, you should tell an adult you can trust. The other pupil may be too scared or lonely to speak to someone themselves.

#### **The Deputy Master Pastoral (Mrs Fiona Angel)**

Mrs Angel is the College's Designated Safeguarding Lead and you can talk to her at any time. Her office is in the South Block. Turn right in the corridor before Reception and it is the first door on the right.

Telephone: 020 8299 9229 (College)

Email: [angelf@dulwich.org.uk](mailto:angelf@dulwich.org.uk)

#### **The College Counsellor (Ms Janet de Heger)**

You may arrange to see the College Counsellor by having a quiet word with her in the Medical Centre during morning surgery times. All appointments with her remain confidential as do the contents of meetings. The Counsellor's contact details are:

Telephone: 020 8299 9215 (College) or 020 8693 6621 (home)

Email: dehegerj@dulwich.org.uk

### **The Chaplaincy (the Revd Justin White and Mr Schuneman Morley)**

Any pupil may consult the Chaplain (the Revd Justine White) at any time.

The Chaplain's office is in the Centre Block on the north side of the Great Hall on the right. His contact details are:

Telephone: 020 8299 9218 (College)

Email: WhiteJM@dulwich.org.uk

The Chaplain's assistant is Mr Schunemann Morley. His contact details are:

Telephone: 020 8299 9218 (College)

Email: SchunemannMJ1MorleyJE@dulwich.org.uk

### **Well-being Drop in Sessions with the Chaplain's Assistant**

These drop in session occur every Friday lunch time from 13:15 to 14:15 in the Quiet Room on the 1st floor, south of the Great Hall. This offers the opportunity for boys to come and talk about any issue they feel a need to discuss.

### **The Independent Listeners (Dr Thompson and Mrs Ritchye)**

Any pupil may also contact either of the Independent Listeners, Dr Gardner Thompson or Mrs Ritchye. They are not employees of the College. Whilst they know the College well, they are independent of the College and can provide objective advice, without conflict of interest.

Dr Thompson's contact details are:

Telephone: 020 8693 0804

Email: gardnerthompson155@gmail.com

Mrs Ritchye's contact details are:

Telephone: 07732 148 149

Email: ritchye@hotmail.co.uk

## Confidentiality

Anything you discuss with the Chaplain, the Counsellor or the Independent Listeners will remain confidential unless: (a) you agree it may be shared with others; or (b) they are concerned that safeguarding boundaries have been or are in danger of being crossed.

## Other sources of help

**Childline** is a service for young people in distress. Someone at the other end of the phone is always willing to listen and help you with your problems. Telephone: 0800 1111

**Samaritans** provides a confidential help line to anyone in distress. Talk to someone at any time, in your own way and off the record – about whatever is troubling you. Telephone: 08457 90 90 90

**Papyrus** exists to give young people hope and to prevent young suicide. It provides confidential support and advice. 10am to 10pm weekdays, 2pm to 10pm weekends, 2pm to 5pm on bank holidays. [www.papyrus-uk.org](http://www.papyrus-uk.org) Telephone: 0800 068 41 41

**Ofsted** is the Office for Standards in Education, Children's Services and Skills. Telephone: 0300 12 3 3155 (Monday to Friday from 8.00am to 6.00pm). Email: [whistleblowing@ofsted.gov.uk](mailto:whistleblowing@ofsted.gov.uk)

**ISI** The Independent Schools Inspectorate (ISI) is the organisation responsible for inspecting independent schools in the UK. Telephone: 0207 600 0100

**OCC** The Office of the Children's Commissioner promotes and protects children's rights in England, with a particular regard to children living away from home or receiving social care. Telephone: 0800 528 0731 Website: [www.childrenscommissioner.gov.uk](http://www.childrenscommissioner.gov.uk)